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| Chat on netsupportmanager.com  Conversation started on : Tuesday, September 01, 2020, at 14:13 (GMT+0) | |
| [14:17] | NetSupport Team: HI there, can I help you with anything? |
| [14:19] | V1598968179648496: morning |
| [14:19] | *Samuel has joined the conversation* |
| [14:20] | V1598968179648496: i have a few questions about nest support manager |
| [14:20] | Samuel: Good morning, how may I help you? |
| [14:25] | V1598968179648496: i want to know following. can you use this application only on the internet or also in a Lan .which security protocol your are using.is recording an logging a feature in this application.does it support mobile devices. |
| [14:28] | Samuel: NetSupport Manager uses TCP/IP when it is used within your local Area Network, it uses HTTP if you are connecting over the internet (it requires configure a Connectivity Server/Gateway combined with an External public address) when http is used conexions are password emcrypted |
| [14:29] | Samuel: Logging and recording can be configured. |
| [14:30] | Samuel: It does support client and Control for mobile devices (If iOs, only control) |
| [14:33] | Samuel: You can download and try the software free for 30 days |
| [14:33] | V1598968179648496: oke |
| [14:36] | V1598968179648496: what kind of license do you prefer in a bussiness enviroment of 450 users |
| [14:39] | Samuel: Our Licenses are perpetual, and are accounted by device. We encourage our customer to by a maintenance license so you keep your software up to dated. But that is not mandatory |
| [14:40] | Samuel: \* to add or buy Maintenance License |
| [14:41] | Samuel: If you provide your contact information, including your email address and name of your organization, we can hand you a quotation based on the amount of devices you will use the software, you mentioned 450 users, would that be 450 devices? |
| [14:43] | V1598968179648496: yes that will be 450 devices,including mobile devices. |
| [14:45] | Samuel: Please would you provide us with your contact information including your organization name? I can forward your information to our Sales Department so they can provide you with a Quotation based on the number of devices your just specified. |
| [14:46] | Samuel: any idea on how many of these devices are going to be Windows, iOs, Android, etc? |
| [14:51] | V1598968179648496: i don't have the exact numbers, but will come back to you as soon i haven that information.than i will give you the information of my organization. |
| [14:51] | Samuel: That is OK |
| [15:01] | Samuel: Is there anything else I can do for you today? |
| [15:03] | V1598968179648496: now that is it for now,thank you for your time and will contact you when i have the information you requested to make a Quotation. |
| [15:03] | Samuel: Thank you again for your interest in our software, we look forward to see you again, have a wonderful day :relaxed: |
| [15:04] | V1598968179648496: thank you for your support. |
| [15:12] | *Samuel has left the conversation* |